



Updated 9/27/23

Paint/Stain Limited Warranty

EntryPoint will provide a limited 1 yr finish warranty on our standard paint/stain color offerings on our door slabs, frames, & exterior trim. Any custom paint color will have a 6 month limited warranty. The warranty is limited to workmanship & covers painting defects, but does not cover damage due to normal wear & tear. Items that have an external frame can have normal thermal expansion & contraction (This is considered normal & not a paint defect). Abuse, negligence, abnormal or unreasonable use (including failing to provide reason & necessary maintenance) weather or accidental damage is not covered.

This limited warranty is not applicable and does not extend to the following:

Exposure to environmental elements, including salt spray, pressure washing or concrete splash-up which causes all paint finishes to age naturally and result in changes to the look of the finish, are expressly not covered under this warranty. Other natural processes, such as finish loss in frequently used areas, are not covered defects and are not covered under this warranty. EntryPoint assumes no liability for damages caused by accident, abuse or misuse of the door unit, or ANY non-EntryPoint applied paint, stain, finish, acid or any other chemicals and agents not expressly stated in this warranty document.

- Normal wear and tear and scratches due to normal use of doors.
- Doors must be maintained and kept clean using mild soap and water
- Expansion and contraction of doors/trim and around glass frames due to weather conditions in GA/AL
 - Pressure washing of doors/windows in or around painted/stained product.
 - Any damage occurred by an act of God
- If a touch up is needed and not a total refinish of the entire product we do not guarantee an exact match to the existing paint/stain.
- After 1 years a minimum labor fee of \$175 per door component will apply to any warranty refinish.

Please contact us for questions or warranty claims at:

EntryPoint Doors and Windows of Atlanta

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